

## Recommendations on Covid-19 Infection and your Appointment for Scans

Adhering to Western Australian health guidelines, Perth Obstetrics and Gynaecology Ultrasound would like patients to be aware of current policies to be followed during the COVID-19 virus pandemic:

If you have recently **travelled to/from overseas** or come into **contact** with Coronavirus, or have **symptoms** such as cough, sore throat & fever you will need to contact us to cancel and re-schedule your appointment. In this specific situation we will not be charging a cancellation fee.

### **At our clinic these further steps are being taken to ensure safety of the patients and staff:**

- During this time, we kindly request that you email us on [bookings@pogu.com.au](mailto:bookings@pogu.com.au) your referral, completed registration form and other necessary documents to reduce the amount of paper handling and your time at the reception. The registration forms can be found here: <https://pogu.com.au/>
- If you arrive early, please wait in your car until 10 minutes before your appointment. If for any reason we are running behind schedule, we will advise you via SMS text and we encourage you to wait in your vehicle (to reduce patient contact). We will call your mobile number 10 minutes prior to your scan.
- Please always practise hand hygiene. Please wash hands after using the rest room and dry hands using the air dryer. There is hand sanitiser gel available at the desk at reception as well as in the waiting room.
- No shaking hands or other ways of touching other patients or staff. No touching of face especially mouth, eyes, and nose without thorough hand washing.
- If you notice anyone in the premises who may have developed symptoms suspicious of Covid-19 infection, please bring this to our attention immediately, so that appropriate measures can be taken.
- Please note during this time we will be unable to accept any cash payments, instead we ask that you pay your account via debit/credit cards.
- **Please note that a maximum of one support person is allowed to attend your appointment during this current situation to minimise the spread of infection. At this stage, children are not allowed. The medical community is taking these increased measures due to the raised chances of community spread of infection.**

There are cases of community spread Covid-19 infection reported in WA and it is on the rise. It is our responsibility to reduce the chance/prevent the spread of this disease in the community. Let's all work together to "flatten the curve" and control the number of cases in the community!

All the staff at Perth Obstetrics and Gynaecology Ultrasound are doing everything we can to follow the current recommendations. Please feel free to ask our staff or Dr Thottungal if you have any questions.

We sincerely thank you for your assistance and cooperation.

Kind Regards,

**POGU Team**

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